



NATIONAL FLOOD INSURANCE PROGRAM

Bureau and Statistical Agent

FEMA

W-03059

MEMORANDUM TO: Write Your Own (WYO) Principal Coordinators and
NFIP Servicing Agent

FROM: WYO Clearinghouse

DATE: November 5, 2003

SUBJECT: Post-Flood Workshops Scheduled for North Carolina

The NFIP Bureau & Statistical Agent has scheduled two Post-Flood Workshops for insurance agents in North Carolina. These workshops are being sponsored by the North Carolina Association of Floodplain Managers (NCAFPM).

Thursday, November 13, 8:30 a.m. to 12:30 p.m. (Sign-in at 8:00 a.m.)
Craven Community College
Building F, Room 123
800 College Ct.
New Bern, NC

Friday, November 14, 8:30 a.m. to 12:30 p.m. (Sign-in at 8:00 a.m.)
Knobbs Creek Recreation Center
200 E. Ward St.
Elizabeth City, NC

These 4-hour workshops are designed to help the insurance professional understand the National Flood Insurance Program. No matter whether you are an NFIP novice or an experienced writer of flood insurance, these seminars will provide you with a beneficial understanding of how to effectively interact with the NFIP in a post-flood situation. All agency and company personnel are urged to attend; however space is limited.

To register for either of these seminars, you may choose one of the following options:

1. Enclose a check for \$40 payable to NCAFPM and MAIL the attached form to:
Attention: Mary Shaw
NC Division of Emergency Management
1830B Tillery Place
Raleigh, NC 27604
2. Bring a check for \$40 with you to the seminar and FAX the form to: 919.715.5408
Attention: Mary Shaw
3. Bring a check for \$40 with you to the seminar and E-MAIL this information to:
mshaw@ncem.org

7700 HUBBLE DRIVE • LANHAM, MD 20706 • (301) 731-5300

COMPUTER SCIENCES CORPORATION, under contract to the FEDERAL EMERGENCY MANAGEMENT AGENCY,
is the Bureau and Statistical Agent for the National Flood Insurance Program

The North Carolina Post-Flood Workshops are approved for four credit hours of Continuing Education Credits.

We would appreciate your distributing this important information as appropriate. If you have questions or need additional information, please contact your Program Coordinator.

cc: Vendors, IBHS, WYO Standards, FIPNC, WYO Marketing Committee,
Government Technical Representative

Suggested Routing: Claims, Marketing, and Underwriting

SEMINAR ON NATIONAL FLOOD INSURANCE PROGRAM

Thursday, November 13

Sign- in at 8:00 AM

Seminar: 8:30 AM - 12:30 PM

Craven Community College

Building F, Room 123

800 College Ct.

New Bern

OR

Friday, November 14

Sign- in at 8:00 AM

Seminar: 8:30 AM - 12:30 PM

Knobbs Creek Recreation Center

200 E. Ward St.

Elizabeth City

TOPICS

- How the NFIP Works
- Myths and Facts about the NFIP
- NFIP Terms and Coverages
- Policy Issues
- Claims Procedures
- Rating Procedures
- Marketing Strategies
- Use of Elevation Certificates
- Increased Cost of Compliance
- Internet Access to FIRMs
- NC Floodplain Mapping Program

BENEFITS

You will receive:

- Practical and simplified technical and marketing know-how
- Explanations of NFIP terms, rules, and forms
- Instructions for ordering maps, policy supplies, and brochures
- Tips to maximize your customer's flood protection
- Tips for protecting your E&O exposure using a simple red sticker
- Practice with hands-on rating that will be useful long after the workshop
- Instruction on Internet access to Flood Insurance Rate Maps.

PRESENTERS

Roger Widdifield
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Phil Letsinger, CFM
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919-715-8000 x273

Tammy Riddle, CFM
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252-520-4923

REGISTRATION FORM

NFIP WORKSHOP for Insurance Agents

(Copy this form as many times as needed)

Name:

Mailing Address:

Telephone () _____

Fax () _____

Email _____

DATE you will attend:

- ☐ **Nov. 13 - New Bern**
☐ **Nov. 14 - Elizabeth City**

Check Enclosed for \$_____

Insurance Agent Fee \$40
Public Official Fee no fee

Make check payable to NC Association of
Floodplain Managers (NCAFPD)

Continuing Education Credit

Insurance Agent Continuing Education
Credit is approved for 4 credit hours